

General Information

Urbanized Area (UZA) Statistics - 2000 Census

Springfield, MA-CT	
Square Miles	309
Population	573,610
Population Ranking out of 465 UZAs	60
Other UZAs Served	

Service Area Statistics

Square Miles	302
Population	551,543

Service Consumption

Annual Passenger Miles	34,446,182
Annual Unlinked Trips	10,826,342
Average Weekday Unlinked Trips	45,164
Average Saturday Unlinked Trips	22,684
Average Sunday Unlinked Trips	7,664

Service Supplied

Annual Vehicle Revenue Miles	9,122,030
Annual Vehicle Revenue Hours	661,315
Vehicles Operated in Maximum Service	304
Vehicles Available for Maximum Service	338
Base Period Requirement	96

Financial Information

Fare Revenues Earned \$4,941,626

Sources of Operating Funds Expended

Fare Revenues	(15%)	\$4,941,626
Local Funds	(16%)	5,257,829
State Funds	(46%)	14,908,181
Federal Assistance	(5%)	1,578,110
Other Funds	(17%)	5,468,921
Total Operating Funds Expended		\$32,154,667

Sources of Capital Funds Expended

Local funds	(0%)	\$0
State Funds	(0%)	0
Federal Assistance	(100%)	11,916,015
Other Funds	(0%)	0
Total Capital Funds Expended		\$11,916,015

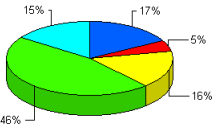
Summary of Operating Expenses

Salary, Wages and Benefits	\$1,307,216
Materials and Supplies	59,349
Purchased Transportation	24,322,448
Other Operating Expenses	696,332
Total Operating Expenses	\$26,385,345
Reconciling Cash Expenditures	\$5,769,322

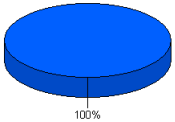
Vehicles Operated in Maximum Service and Uses of Capital Funds

	Directly Operated	Purchased Transportation ¹	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other	Total
Bus	0	156	\$2,439,639	\$638,180	\$7,067,405	\$113,603	\$10,258,827
Demand Response	0	148	\$1,657,188	\$0	\$0	\$0	\$1,657,188
Total	0	304	\$4,096,827	\$638,180	\$7,067,405	\$113,603	\$11,916,015

Sources of Operating Funds Expended



Sources of Capital Funds Expended



Modal Characteristics

	Operating Expenses ²	Fare Revenues ²	Uses of Capital Funds	Annual Passenger Miles	Annual Vehicle Revenue Miles	Annual Unlinked Trips	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles	Vehicles Available for Maximum Service	Average Fleet Age in Years	Vehicles Operated in Maximum Service	Peak to Base Ratio	Percent Spares
Bus	\$19,443,868	\$4,631,575	\$10,258,827	30,669,740	4,983,977	10,298,644	381,925	0.0	190	7.1	156	1.52	22%
Demand Response	\$6,941,477	\$310,051	\$1,657,188	3,776,442	4,138,053	527,698	279,390	N/A	148	3.6	148	N/A	0%

Performance Measures

Service Efficiency

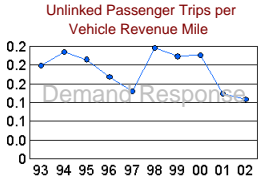
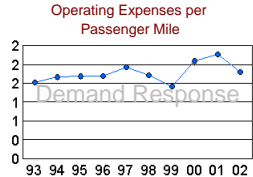
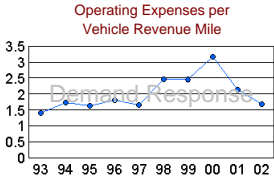
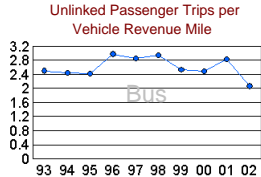
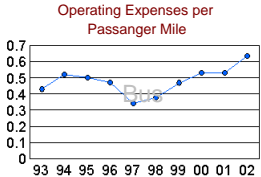
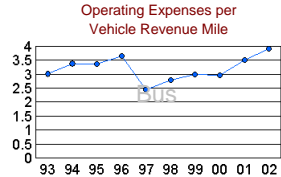
	Operating Expense per Vehicle Revenue Mile	Operating Expense per Vehicle Revenue Hour
Bus	\$3.90	\$50.91
Demand Response	\$1.68	\$24.85

Cost Effectiveness

	Operating Expense per Passenger Mile	Operating Expense per Unlinked Passenger Trip
Bus	\$0.63	\$1.89
Demand Response	\$1.84	\$13.15

Service Effectiveness

	Unlinked Passenger Trips per Vehicle Revenue Mile	Unlinked Passenger Trips per Vehicle Revenue Hour
Bus	2.07	26.97
Demand Response	0.13	1.89



1 Purchased transportation in the agency's report only

2 Excludes expenses and fare revenues for purchased transportation reported separately by sellers of service